

TERMS & CONDITIONS FOR ALL UKFA CLASSES & LOCATIONS



WEATHER POLICY

CLASSES WILL BE CANCELLED IF THE TYPHOON 8 OR BLACK RAINSTORM SIGNALS ARE UP.

Classes will proceed in all other conditions **at the discretion of UKFA**. We will study the forecast / radar and make the most suitable decision based on what the weather is predicted to do in the lead up to and during class time.

If we need to cancel, we will **try** to inform parents 1 hour prior to the start of class to avoid travelling, however this cannot be guaranteed as sometimes develops fast over Hong Kong without being on the radar prior. So on rare occasions we may have to cancel just before or during training.

Weather in Hong Kong can move fast and change quickly, so if we need to cancel class closer to 1 hour before, or even during class, then we will and please be understanding of that.

While it might not be the most convenient for travel, **we will always put player safety first.**

If we do cancel during class and you're not at the venue, please travel back asap, but know the UKFA coaches will stay and look after kids until everyone is picked up.

If we cancel class because we feel the weather is too bad (or it is scheduled to be bad during class time according to the radar) then we will inform you of cancellation via the parents WhatsApp group. **We kindly ask that you do not message us asking if class is on or off.**

No cancellation message from us means class is proceeding as normal.

If you do not send your child to class, even though class is going ahead, while we respect your decision, please understand that no make-up class will be provided.

If we cancel a class then a make-up class can be scheduled, just contact us to agree a date.

If the weather gets bad during an outside class:

- If rain gets heavy, we will take the kids off the pitch and get them under shelter by the pitch until the heavy rain passes and then take the kids back on to the pitch.
- If there is any thunder or lightening in the area, then we will take the kids off the pitch and under shelter until the thunder and or lightening has safely passed.
- If we do take players off the pitch during class, please help to keep them under the shelter. The class isn't cancelled if we do take them off, we are waiting for the weather to improve.
- If we do cancel the class because the weather isn't scheduled to improve, then we'll pass the communication out via the WhatsApp group and to parents / guardians at the pitch.

No make up class / credit will be given for classes that are cancelled due to bad weather once they have begun.

WHAT TO BRING / WEAR

Players must wear the full UKFA kit & shinpads, and the correct footwear (not trainers).

If players do not wear the correct clothing / equipment (especially shinpads) then they won't be allowed to participate in the class for their own safety. If we don't allow a player to participate then no make-up class or credit will be given. It is parent's responsibility to ensure kids have the correct equipment and come prepared accordingly.

No jewelry, including watches.

Kids cannot wear glasses, they must wear sports goggles. We don't want kids breaking their glasses / or get injured by getting hit by a ball. We also don't want kids dropping them during play and then the glasses get damaged.

Shrewsbury Int School "SIS" - Flat soled football shoes **(NO STUDED BOOTS ALLOWED)**

HKFA Jockey Club Training Centre "FTC" - Astroturf or studded football boots

GO PARK Sports "GPS" - Astroturf or studded football boots

Bring plenty of water to every session. Please also have a rain jacket always packed. Bring suncream, a hat.

Bring a football to every class. The football must be the correct size....

(Born 2018 or after) - Size 3

(Born 2015-2017) - Size 4

(Born 2014 or before) - Size 5

Decathlon Footballs – [ORDER BY CLICKING HERE](#) / Decathlon Shinpads – [ORDER BY CLICKING HERE](#)

SICKNESS / INJURY / MAKE-UP CLASSES

If your child is sick / injured, please let us know at least 1 hour before class time so we can offer the spot to someone else.

To obtain a make-up class / credit then kindly send us a proof of sickness / injury via a photo of the doctor / medical note / or a picture of the absence email to school from that day. Without the required proof we cannot give you a make-up class.

There are no exceptions.

If you do not inform us that your child isn't attending, then no make-up class / credit will be given regardless of proof. If we cancel, we will inform you, so we expect the same level of communication and consideration from you.

Make-up classes / credit will only be given for sickness or injury, or if UKFA need to cancel a class.

They are not given for any other reason. Make up classes / credit will not be given if you need to attend a school event, family event or anything not related to sickness or injury.

If you have scheduled a make-up class and do not attend it will count as used, it will not be rescheduled because you forgot.

Make up classes / credit cannot be refunded financially at any point, for any reason.

LOST & FOUND – PERSONAL PROPERTY

UKFA is not responsible for any loss of personal items or damage to equipment / clothing.

Please write your child's name on their football & belongings (make it easily identifiable).

Kids/accompanying adults must ensure they have all their belongings before leaving. Please do not expect coaches to look for your belongings. The coaches have many other responsibilities / tasks to take care of at the end of class.

If we come across items at the end of class, we will keep hold of them in our lost & found bag which will be located next to our equipment bags during all classes. Please check our lost & found bag next time you come to class.

If your item is not in our lost & found bag, then it's best to ask at the locations reception staff to check their lost & found. If neither UKFA nor the location have found your football, then please buy a replacement football prior to the next class.

If you cannot find your football do not just take someone else's home. That only creates an issue for another person.

If your football goes over the fence at the FTC, UKFA have no way of accessing the area (its locked private land). Report it to the FTC management and see if they can retrieve for you.

Very simply, please look after your belongings, remember to take home what you brought with you & do a thorough check for your football if you cannot find it :D.

PAYMENT / REFUND

Fees must be paid in full before the child's first class of the term.

Failure to pay in full will result in your child's participation being halted until payments been made.

If you withdraw your child from the classes during the term for any reason, then no refund will be given, and we won't provide future credits or make up classes.

Credits / make up classes cannot be transferred across to a sibling, or another family or friend.

If you have any credits or make up classes and you choose not to continue or restart, then no financial refund will be given.

If UKFA need to withdraw a child due to poor behavior or actions, or the poor behavior or actions of a family member then UKFA will not refund you for the remaining classes or provide make up classes or credit.

REMOVING A CHILD FROM OUR CLASSES

UKFA reserves the right to remove a child from classes for a suspended amount of time (indefinitely) or permanently (immediately) for behavior / actions we consider unacceptable (verbal, physical, poor attitude or not respecting the facilities or acting in a way we want kids to represent UKFA).

We would also need to remove a child if a family member is not being respectful of the coaches, facilities, or for any other reason UKFA see's fit. This is purely at UKFA's discretion. Prior warnings do not need to be given.

VENUE RULES / INFO

Everyone (UKFA staff, players, parents etc) must treat all venues with the utmost respect and care. Anyone not following the basic rules or displaying poor behavior that risks UKFA's use of the facilities will be removed from all UKFA classes immediately without refund, make ups or credit.

Shrewsbury – 1 guardian must always be present at all times. You must remain in the sport hall. You must not walk around the school. Everything other than the sports hall is off limits. If are siblings play with toys / equipment in the sports hall while a sibling is participating in class, then please tidy up after yourselves as its not the UKFA coaches' responsibility.

FTC – Please watch from the side of the pitch, do not walk through or stand/sit on the pitch. When coming to and from our classes, please observe where you are walking, do not walk through other users' pitches, walk around the outside. Please also park in the car parks, do not park outside the reception area and block travel.

GPS – Please watch from the side of the pitch, do not walk through or stand/sit on the pitch.

PARENTS AT VENUES

If you wish to attend, you are welcome. Please feel free to cheer & encourage. But we kindly ask that you sit back and relax & enjoy the development process. **Do not coach you child or the other kids**. Your child should be listening to the Coach and their teammates and that's it. Too many voices are a distraction and cause confusion. Anyone overstepping the boundaries will be reminded once, but if it continues, we will ask that you do not attend the classes.

Please remember to remain off the pitch too. Respect the Coaches and player's space.

ISSUES

In the rare circumstance there is an issue, then please contact Jon Philpott via WhatsApp (+85251875994).

DO NOT take any issues into your own hands. That makes things worse, and you will be removed from UKFA immediately.

If your child has an issue with another child (and these things happen because kids are kids and need to sometimes be guided), you **do not** approach them or the family at the pitch where tensions are high. Report something like this Jon or the coaches and we will deal with it accordingly. Kids don't always get on and its up to us as adults to handle the situation with care and to set a good example and resolve any issues.

CHANGES TO THE SCHEDULE

There may be times venues become unavailable or we need to change the time / location through no fault or our own.

We will try to ensure this never happens, but if it does, please be understanding and work with us.